

# HUB BULLETIN



JANUARY – MARCH 2025 ISSUE no. 72

## General Managers Report

Welcome to 2025, and Issue 72 of the Quarterly Hub Bulletin! I hope everyone had a restful break and is ready for the year ahead.

Over the past few months, we've been busy with various events, training sessions, and ongoing support for our Participants. Here are some of the key activities that have taken place:

- Fri 24th Jan — NDS Fast Facts (online)
- Thurs 14th Feb — QLD Regional & Remote Network Meeting
- Tues 25th Feb — Quality and Safeguards Update Webinar
- Tues 25th Feb — Disability Housing Outcomes Framework
- Fri 28th Feb — NDS Fast Facts (online)
- Thurs 27th Mar — CRAICCHS Cherbourg Disability Expo
- Thurs 27th Mar — Hub Management Committee Meeting
- Fri 28th Mar — NDS Fast Facts (online)

Thanks to everyone — Staff, Participants, and the wider community — for your involvement and contributions. Let's get straight into 2025 and see where it takes us.

*Regards, Robyn.*

### FUN FACTS AND JOKES:

Bananas are berries... but strawberries aren't!

I used to play piano by ear. Now I use my hands like everyone else.

Wombat poo is cube-shaped to stop it from rolling away—it helps them mark territory!

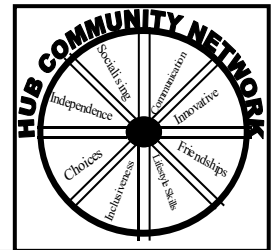
#### UNCLE SHANE'S GARDENING



#### CALOM AT THE MURGON MUSEUM!







# RECENT EVENTS



## HUB END OF YEAR BREAKUP 2024!

Hub hosted a 2024 end-of-year breakup party for staff, our management committee and participants, held at The Australian Hotel! Delicious steaks were available for lunch, and our Service Manager made a speech to end the year.



## CALOM'S TRIP TO A WOODGATE WEDDING



Calom recently travelled to Woodgate to attend his cousin Kath's wedding—a beautiful day filled with family and coastal charm. From catching up with relatives to enjoying the beachside views and celebrations, Calom made the most of this special occasion and shared in the joy of the newlyweds.





## RECENT ACTIVITIES



### RONNIE MAC'S SUPER SHOPPING TRIP



Ronald went on an end-of-year shopping spree to close out 2024! He purchased a Ferrari themed remote control car, a miniature drone, and a brand new razer electric scooter! Very nice, Mac...

### MORE RECENT ACTIVITIES..



Uncle William was recently visited by his brother, Uncle Shane—a moment of family support while in Hospital.

Aunty Shirley continues to stay strong and active through her regular exercise physiology sessions!



Hub attended the CRAICCHS Community Abilities Festival in Cherbourg on the 27th of March! Pictured below was our stall.



TRISTA OUT AND ABOUT, FISHING, AND WITH HER PRIZED PRODUCE!



Trista recently attended a *Rockin' Our Abilities* concert, enjoyed a day out fishing where she proudly caught (and returned) a little fish, and marveled at her garden-grown oversized cucumber.

NDIA Quarterly Report Overview – Q2 2024–25

This report provides an overview of the performance and operations of the National Disability Insurance Agency (NDIA) for the second quarter of the 2024–25. It highlights progress, trends, and areas of focus in the continued delivery of the National Disability Insurance Scheme (NDIS).

- **Participant Growth:** Over **692,000 participants** are now receiving support through the NDIS. This includes **12,000 new participants** this quarter—a **1.9% increase** from Q1.
- **Managing Growth:** The scheme's **year-on-year growth rate** has slowed to **11.9%**, reflecting ongoing efforts to ensure long-term sustainability.
- **Faster Complaint Resolution:** **74% of complaints** are now resolved within **21 days**, a significant improvement from **50% last quarter**, demonstrating better responsiveness to participant concerns.

Need to talk with someone?

Lifeline: 131 114  
 Beyond Blue: 1300 224 636  
 Griefline: 1300 845 745

Hub would like pay respects to first nations people past, present and future on this land we live and share as one.

SOCIAL OUTINGS CALENDAR

- 5th April — Nanango Markets & Lunch (\$50)
- 19th April — Gympie Ten Pin Bowling (\$50)
- 10th May — Lunch at Moffatdale / BP Dam (\$50)
- 24th May — Cinemas & Lunch in Kingaroy (\$50)
- 14th June — Go Carts & Lunch in Nanango (\$70)

Social & community participation is an important part of life for all people. If you would like to attend any of the above outings please let the Hub office know.